

Training Name: Specialty

Course Name: Two Day Hostage/Crisis Negotiator Class

Dates: 01/21/2026 - 01/22/2026

Venue: Waco Police Department
Waco, Texas 76708

Price: \$225

Instructors: Andrew Young

Course Description:

In this two-day training seminar, attendees will review advanced intervention strategies used during potential high risk incidents that may aid in stabilizing life threatening situations. This training course is designed to assist hostage/crisis negotiators, mental health officers and mobile crisis intervention team members and frontline responders, who will respond to incidents involving barricade or hostage situations, individuals experiencing mental illness, are in a state of crisis or who may be actively suicidal. This course will also assist first responders communicate with individuals who are agitated or in crisis with a goal towards decreasing the intensity of the situation by behavioral change. Verbal de-escalation techniques will be studied that may reduce the immediacy of the threat so that more time, options, and resources can be called upon to resolve the situation. Attendees will review advanced techniques used by mental health professionals to de-escalate persons in crisis, build rapport, and bring the person of concern towards behavioral change that will impact the safety of everyone involved. This course will review the concepts and techniques of crisis de-escalation and negotiation, suicide intervention and communicating with subjects suffering from mental illness, trauma reactions and/or in crisis. Training will also review the neurobiology and impact of trauma and how it affects behavior.

Training will include the signs and symptoms of common mental illnesses and the techniques, strategies and challenges of communicating with those experiencing various mental health issues. Attendees will also review active listening skills, communication barriers and overcoming them in a way that better contextualizes their experiences to aid in creating communication strategies. Attendees will learn to better communicate with empathy while employing crisis de-escalation methods.

Cost \$225.00

Credit card payment is strongly recommended. Last day to cancel and get your money back will be 01/13/26. If paying by check, make checks payable to: TTPOA and send them to PO Box 304, Burnet, Texas 78611 Make sure the check has a note saying " Region 8 Hostage/Crisis Negotiations Class"

Any information regarding this course or refunds reach out to Regional Director Mike Bucher at mike.bucher@ttpoa.org

Training Description:

TTPOA believes in bringing in some of the best instructors in the country to share their knowledge and experience. If you have requests for a specific instructor or course, contact your [Regional Director](#).